



Hope Fountain Books

ORDER FORM

Please complete all fields and return completed form with your payment to:
Hope Fountain Books Distribution, 4 Drovers Way, Burton, Carnforth. LA6 1HU

Your name... _____

Address... _____

Postcode... _____ Country... _____

Telephone... _____
(in case of query)

Sklo Union Art Before Industry: 20th Century Czech Press Glass book and CD set

Book & CD set QTY _____ x £24 per set = £ _____

please add postage to your destination

UK postage recorded delivery 1 copy = £5.80 £ _____

EU postage airmail 1 copy = £8.00 £ _____

International postage 1 copy = £15.50 £ _____

Total Amount Due: £ _____

Signed copy: YES / NO (delete as appropriate)

I enclose a UK sterling cheque for £ _____ in full payment

Please make cheques payable to MARCUS NEWHALL

Returns Policy

All purchases from Hope Fountain Books are covered by the UK's Consumer Protection (Distance Selling) Regulations 2000.

You may return any item in good condition within 14 days of receipt of the item complete with all labelling and packaging for a full refund of the cost of the item.

Any such refund will be made within 30 days of the returned item being received by us.

Postage costs are not refundable unless an item is faulty or damaged.

Any postage costs incurred due to returning items unless they are damaged on receipt or faulty are the responsibility of the customer.

We are not responsible for items lost in the post in either direction unless the relevant postage insurances have been purchased.

In the event of an item being out of stock or discontinued a full refund will be made.

No substitute item will be sent.

Damaged or Defective Items

Items despatched will be securely packed and labelled. Any consignment received in a damaged condition should be noted as damaged with the carrier and notified to us within three days of receipt and the original damaged packaging retained for a possible claim against the carrier.

Items damaged in transit should be returned to us for immediate replacement along with the damaged packaging. Postage incurred in such returns will be reimbursed to the customer on receipt of proof of date and cost of posting. Such reimbursement will be made within 30 days of the return being received by us.

Defective CDs must be returned to us within 7 days in the padded bag provided with the replacement CD. If a defective CD is not returned to us you will be invoiced for the replacement.